

Warranty conditions

I Warranty conditions for certain VOSS electrical products

The warranty applies to the following products:

VOSS.farming electric fence energisers

Mains energisers

- 43820.S.UK | VOSS.farming "DELTA 5" - Mains Energiser + Ground Connection Kit
- 43820.UK | VOSS.farming "DELTA 5" - Mains Energiser
- 43825.UK | VOSS.farming "TESLA 7" - Mains Energiser
- 43842.UK | VOSS.farming "XVi 15000 DIGITAL" - 12V Battery / Mains Electric Fence Energiser
- 43844.UK | VOSS.farming "XVi 20000 DIGITAL" - 12V Battery / Mains Electric Fence Energiser
- 44404.UK | VOSS.farming Kit: "impuls V50" Mains Energiser + Fence Tester + Accessories

12V Battery & Dual Power Energisers

- 43800.A.UK | VOSS.farming "HELOS 4" - 12 V Battery / Mains Energiser, Dual-Power (Mains Adapter Not Included)
- 43805.UK | VOSS.farming "SIRUS 8" - 12V / Mains Energiser (Mains Adapter Not Included)
- 43870 | VOSS.farming "TERRA 3" Electric Fence Battery Energiser - 9V, 12V & 230V Operation Possible
- 43874 | VOSS.farming "SUPRA 9" Electric Fence Battery Energiser - 12V & 230V Operation Possible
- 44186.UK | VOSS.farming "GreenEnergy" - Dual-Power (12V/Mains) Battery Energiser (Mains Adapter Not Included)
- 44444.UK | VOSS.farming Set: 12V Battery Energiser + Box + G-Rod + Tester
- 44687.P.UK | VOSS.farming "AVI10000" - 12V Battery / Mains Energiser (Mains Adapter Not Included)

9V Battery Energisers

- 42010.UK | VOSS.farming "Extra Power 9V" - 9V Battery Energiser
- 42011.UK | VOSS.farming "Extra Power 9V" - 9V Battery Energiser incl. Battery
- 43850 | VOSS.farming "AURES 3" Electric Fence 9V Battery Energiser - 12V, Mains Operation is Possible
- 43852 | VOSS.farming "KAPPA 7" Electric Fence 9V Battery Energiser - 12V, Mains Operation is Possible
- 43853 | VOSS.farming "Kappa 7" Powerful 9V, 12V, 230V Energiser + 130 Ah High Energy Battery
- 44194.UK | VOSS.farming "BV 110" 3V Electric Fence Energiser for Small Animals, Trail Riding
- 44200 | VOSS.farming Trail Riding Kit inside Compact Bag, with Energiser

Solar Systems

- 42017.UK | 9V VOSS.farming Energiser "Extra Power 9V SOLAR" incl. Battery + Fence Tester
 - 42035.UK | VOSS.farming "KAPPA 7 SOLAR" 9V Electric Fence Energiser + 12W Panel + 12V Rechargeable Battery
 - 42064.UK | VOSS.farming "APOLLO 1500" 12V Electric Fence Solar Energiser + 15W Solar Panel + 18Ah Battery
 - 42066.UK | VOSS.farming "APOLLO 3000" 12V Electric Fence Solar Energiser + 25W Solar Panel + 18Ah Battery
 - 42082.UK | VOSS.farming Solar Energiser "Sunny 200", incl. 12V Battery + Mains Adapter
 - 42088.UK | VOSS.farming Solar Energiser "Sunny 800", incl. 12V AGM Rechargeable Battery + Mains Adapter
 - 43662.UK | VOSS.farming Set: 12W Solarsystem + Box + 12V Green Energy
 - 43663.UK | Complete Set: Dual-Power Energiser GreenEnergy + 12 W Solar + Box + 12V AGM Battery
 - 43667.UK | VOSS.farming Set: 35W Solar System + Powerful 12V Energiser impuls DUO DV80 (5J) + Box
 - 43668.UK | VOSS.farming Set: 35W Solar System + Box + 12/230V "HELOS 4" Energiser
 - 43672.UK | VOSS.farming Premium Set: 55W Solar System + impuls DV160 12V/Mains Energiser + Metal Box
 - 43673.UK | VOSS.farming Set: 55W Solar System + Box + 12/230V "SIRUS 8" Energiser
 - 43682.UK | VOSS.farming 12W Solar Set + Anti-Theft Box + Mounting Post + Energiser "Green Energy"
 - 43855 | 9V SOLAR Energiser, VOSS.farming "AURES 3"
-

II. Warranty conditions for VOSS.farming wooden posts

The warranty applies to the following products:

Round Wooden Posts

69490.8 | 8x VOSS.farming Round Wooden Fence Posts, Pressure Impregnated Class 4, 150cm x 50mm

Note:

If the purchased product was defective at the time of transfer of risk, the buyer shall be entitled to the statutory claims for subsequent performance, withdrawal, reduction of the purchase price, compensation for damages or reimbursement of wasted costs in accordance with the Consumer Rights Act 2015 (CRA 2015). The legal rights of the consumer are not limited by the warranty. The warranty applies in addition to the statutory rights.

Name and address of the guarantor: VOSS GmbH & Co. KG, Ohrstedt-Bhf. Nord 5, 25885 Wester-Ohrstedt, Germany

Warranty period: 15 years from date of purchase. If a warranty case occurs during the warranty period, the warranty period is not extended.

Geographical coverage of the warranty: the warranty applies to all buyers based in the European Union and the United Kingdom.

Terms of the warranty:

- (1) The warranty relates to the breaking strength of the wooden post. It is guaranteed that the wooden post will not break due to rotting. Breakage due to mechanical impact (e.g. collision with vehicles) is not covered.
- (2) In the event of a warranty claim, the purchased product will be repaired, replaced or the purchase price refunded at the discretion of the guarantor. Shipping costs will only be reimbursed by the guarantor if he has expressly confirmed this in advance.
- (3) The warranty applies only to the purchaser and is not transferable.

Exclusion of warranty:

- (1) The warranty does not apply if the defect is due to improper use and/or failure to observe the installation instructions, operating instructions and/or maintenance instructions.
- (2) Furthermore, the warranty does not apply if the defect is caused by natural wear and tear, wear and tear dependent on use, overloading, overvoltage, lightning strike, wilful destruction, transport and accidental damage after receipt of the goods as well as repair and rectification attempts by the customer or third parties commissioned by him. Damage to the product caused by accessories that were not included in the delivery contents is also not covered.
- (3) The warranty does not apply to accessories that are included in the delivery contents of the product.

Enforcement of the warranty:

To enforce a warranty, the buyer must send a letter to the above address or an e-mail to shop@electric-fence.co.uk describing the case of warranty. The buyer must prove the warranty by means of the invoice or other appropriate documents (e.g. order confirmation), on the basis of which the buyer, the date of purchase and the purchased product can be identified.

III Warranty conditions for VOSS.farming farmNET

The warranty applies to the following products:

- 29190 | Sheep Netting 50m x 90cm, VOSS.farming farmNET, 14 Posts, 1 Spike, Orange, Electric Fence
- 29192 | Sheep Netting 50m x 90cm, VOSS.farming farmNET, 14 Posts, 2 Spikes, Orange, Electric Fence
- 29222 | Sheep Netting 50m x 90cm, VOSS.farming farmNET, 14 Posts, 1 Spike, Goat Net, Green, Electric Fence
- 29226 | Sheep Netting 25m x 90cm, VOSS.farming farmNET+, 11 Posts, 2 Spikes, Goat Net, Green, Electric Fence
- 29228 | Sheep Netting 50m x 90cm, VOSS.farming farmNET+, 20 Posts, 2 Spikes, Goat Net, Green, Electric Fence
- 29312 | Sheep Netting 50m x 108cm, VOSS.farming farmNET, 14 Posts, 2 Spikes, Goat Net, Electric Fence
- 29362 | Sheep Netting 50m x 108cm, VOSS.farming farmNET, 14 Posts, 2 Spikes, Goat Net, Green, Electric Fence
- 29366 | Sheep Netting 50m x 108cm, VOSS.farming farmNET+, 20 Posts, 2 Spikes, Goat Net, Electric Fence
- 27775 | Poultry Netting 25m x 135cm, VOSS.farming farmNET, 9 Posts, 2 Spikes, Non-Electrifiable
- 27777 | Poultry Netting 50m x 135cm, VOSS.farming farmNET, 16 Posts, 2 Spikes, Non-Electrifiable
- 29472 | Poultry Netting 25m x 112cm, VOSS.farming farmNET, 9 Posts, 2 Spikes, Orange, Electrifiable
- 29474 | Poultry Netting 50m x 112cm, VOSS.farming farmNET, 16 Posts, 2 Spikes, Orange, Electrifiable
- 29476 | Poultry Netting 50m x 112cm, VOSS.farming farmNET+, 20 Posts, 2 Spikes, Electrifiable
- 29490 | Poultry Netting 15m x 112cm, VOSS.farming farmNET, 6 Posts, 2 Spikes, Green, Electrifiable
- 29492 | Poultry Netting 25m x 112cm, VOSS.farming farmNET, 9 Posts, 2 Spikes, Green, Electrifiable
- 29494 | Poultry Netting 50m x 112cm, VOSS.farming farmNET, 16 Posts, 2 Spikes, Green, Electrifiable
- 29496 | Poultry Netting 50m x 112cm, VOSS.farming farmNET+, 20 Posts, 2 Spikes, Green, Electrifiable

29662 | Poultry Netting 25m x 112cm, VOSS.farming farmNET, 9 Posts, 2 Spikes, Non-Electrifiable
29664 | Poultry Netting 50m x 112cm, VOSS.farming farmNET, 16 Posts, 2 Spikes, Non-Electrifiable
29010 | Dog Fence 50m x 65cm, VOSS.farming farmNET, 15 Posts, 1 Spike, Wild Boar Netting, Electrifiable
29014 | Dog Fence 50m x 65cm, VOSS.farming farmNET, 15 Posts, 2 Spikes, Wild Boar Netting, Electrifiable
29062 | Dog Fence 25m x 65cm, VOSS.farming farmNET+, 11 Posts, 1 Spike, Rabbit, Hobby Netting, Electrifiable
29066 | Dog Fence 50m x 65cm, VOSS.farming farmNET+, 20 Posts, 1 Spike, Rabbit, Hobby Netting, Electrifiable

Note:

If the purchased product was defective at the time of transfer of risk, the buyer shall be entitled to the statutory claims for subsequent performance, withdrawal, reduction of the purchase price, compensation for damages or reimbursement of wasted costs in accordance with the Consumer Rights Act 2015 (CRA 2015). The legal rights of the consumer are not limited by the warranty. The warranty applies in addition to the statutory rights.

Name and address of the guarantor: VOSS GmbH & Co. KG, Ohrstedt-Bhf. Nord 5, 25885 Wester-Ohrstedt, Germany

Warranty period: the warranty period is stated in the article description. If a warranty case occurs during the warranty period, the warranty period is not extended.

Geographical coverage of the warranty: the warranty applies to all buyers based in the following countries: Germany, Austria, Denmark, Estonia, Belgium, Luxembourg, Czech Republic, Netherlands, France, Great Britain, Poland, Slovakia, Slovenia, Hungary, Finland, Sweden, Estonia, Latvia, Lithuania, Romania, Switzerland and Ireland.

Terms of the warranty:

- (1) The warranty refers to the UV resistance/mechanical properties of the product. Guaranteed is the resilience (elasticity, tension and breaking strength) of the PE monofilament threads in the farmNET nets.
- (2) In case of a warranty claim, the purchased product will be repaired, replaced or the purchase price refunded at the discretion of the guarantor. Shipping costs will only be reimbursed by the guarantor if he has expressly confirmed this beforehand.
- (3) The warranty is only valid for the buyer and is not transferable.

Exclusion of warranty:

- (1) A colour change due to UV exposure is not included.
- (2) The warranty does not apply if the defect is due to improper use and/or failure to observe the installation instructions, operating instructions and/or maintenance instructions.
- (3) Furthermore, the warranty does not apply if the defect is caused by natural wear and tear, wear and tear dependent on use, overloading, wilful destruction, transport and accidental damage after receipt of the goods as well as repair and rectification attempts by the customer or third parties commissioned by him. Damage to the product caused by accessories that were not included in the delivery contents is also not covered.
- (4) The warranty does not apply to accessories that are included in the delivery contents of the product.

Enforcement of the warranty:

To enforce a warranty, the buyer must send a letter to the above address or an e-mail to shop@electric-fence.co.uk describing the case of warranty. The buyer must prove the warranty by means of the invoice or other appropriate documents (e.g. order confirmation), on the basis of which the buyer, the date of purchase and the purchased product can be identified.

IV Warranty conditions for conductor materials

Electric Fence Tape

42810 | VOSS.farming Electric Tape 200 m/10 mm, 1x0.25 Copper + 3x0.20 STST, White-Black
42812 | VOSS.farming Electric Tape 200 m /20 mm, 2x0.25 Copper + 4x0.20 STST, White-Black
42814 | VOSS.farming Electric Tape 200 m / 40 mm, 3x0.25 Copper + 7x0.20 STST, White-Black
42850 | VOSS.farming Electric Fence Tape 200m, 10mm, 4x 0.4mm HPC® Ultra, White-Green, profiline
42852 | VOSS.farming Electric Fence Tape 200m, 20mm, 6x0.4mm HPC® Ultra, White-Green, profiline
42854 | VOSS.farming Electric Fence Tape 200m, 40mm, 10x0.4mm HPC® Ultra, White-Green, profiline
43470 | Electric Fence Tape "CLASSIC" 200m, 10mm, 4x0.16 StSt, White
43470.5 | 5x Electric Fence Tape "CLASSIC" 200m, 10mm, 4x0.16 StSt, White + 5x Connectors + Sign
43474 | Electric Fence Tape CLASSIC 200m, 20mm, 4x0.16 Niro, White
44140 | VOSS.farming Electric Fence Tape 200 m, 20 mm, 5x0.16 STST, White
44140.5.UK | 5x VOSS.farming Fence Tape 200 m, 20 mm, 5x0.16 STST, White (incl. 5 Connectors & Sign)
44145 | VOSS.farming Electric Fence Tape 200m, 20mm, 5x0,16 STST, Yellow-Orange
44150 | VOSS.farming Electric Fence Tape 200 m, 40 mm, 9x0,16 STST, White
44150.5.UK | 5x VOSS.farming Tape 200 m, 40 mm, 9x0,16 STST, White (Incl. 5 Connectors & Warning Sign)

44554 | VOSS.farming Electric Fence Tape 250m, 10mm, STST, White, Basic Plus
44554.4.UK | 4x VOSS.farming Electric Fence Tape 250m, 10mm, STST, White, Basic Plus + 5x Connectors + Sign
44564 | Electric Fence Tape 200m, 10mm, 1x0.3 Copper + 3x0.2 STST, White-Red
44565 | Electric Fence Tape 200m, 20mm, 1x0.3 Copper + 5x0.2 STST, White-Red
44566 | VOSS.farming Electric Fence Tape 200m, 40mm, 1x0.3 Copper + 9x0.2 STST, White-Red
44598 | VOSS.farming Electric Fence Tape 250m, 10mm, 4x0.16 STST, Yellow-Orange, Basic Plus
44673 | VOSS.farming Electric Fence Tape 200m, 12mm, 1x0.3 Copper + 3x0.3 STST, White-Green
44674 | Electric Fence Tape 200m, 20mm, 2x0.3 Copper + 4x0.3 STST, White-Green
44675 | Electric Fence Tape 200m, 40mm, 4x0.3 Copper + 6x0.3 STST, White-Green
44675.3 | 3x VOSS.farming Electric Fence Tape 40mm, 200m, 4x0.3 Cu + 6x0.3 SS, incl. 5 x Connectors & Sign
44707 | VOSS.farming Electric Fence Tape 200m, 40mm, 10x0.30 FE-ZN-Leg, Brown
44925 | VOSS.farming Electric Fence Tape 200m, 20mm, 1x0.20 Copper + 3x0.20 STST
44926 | Electric Fence Tape 200m, 40mm, 1x0.20 Copper + 6x0.20 STST
44926.3 | 3x Electric Fence Tape 200 m, 40mm, 1x0.20 Cu + 6x0.20 SS, incl. 5x Connectors + Warning Sign
45586 | VOSS.farming Electric Fence Tape, 200 m/ 20 mm, Orange/Brown, 2x Cu + 4x SS, Expert Plus
45587 | VOSS.farming Electric Fence Tape, 200 m/ 40 mm, Orange/Brown, 2x Cu + 8x SS, Expert Plus
45590 | VOSS.farming Electric Fence Tape, 200 m/ 40 mm, Brown, 2x Cu + 8x SS, Expert Plus

Electric Fence Polywire

42495 | VOSS.pet Polywire - 100m - 3x0.20 STST - Orange
42497 | VOSS.pet Polywire - 100m - 3x0.20 Stainless Steel, Green
42498 | 100m VOSS.pet Electric Fence Polywire, 1x0.2 Cu + 3x0.2 StSt, Green, Very High Conductivity
42705 | 1000m VOSS.farming Electric Fence Polywire, 1 x 0.25 Cu + 2 x 0.25 SS, Black-Yellow
42715 | 400m VOSS.farming Electric Fence Polywire, 3x0.25 Copper + 3x0.20 Stainless Steel, White-Black
42716 | 1000m VOSS.farming Electric Fence Polywire, 3x0.25 Copper + 3x0.20 Stainless Steel, White-Black
42718 | VOSS.farming Electric Fence Polywire 400 m 3 x 0.25 Cu + 3 x 0.20 SS, White-Red
42718.3 | 3x VOSS.farming Polywire 400m, 3x0.25 Copper + 3x0.20 Stainless Steel, incl. 5x Connectors & Sign
42718.5 | 5x VOSS.farming Polywire 400m, 3x0.25 Copper + 3x0.20 Stainless Steel, incl. 5x Connectors & Sign
42720 | VOSS.farming Electric Fence Polywire 400 m 3x 0.25 Cu + 3x 0.20 SS, White
42720.3 | 3x VOSS.farming Polywire 400m, 3x0.25 Copper + 3x0.20 Stainless Steel, incl. 5x Connectors & Sign
42720.5 | 5x VOSS.farming Polywire 400m, 3x0.25 Copper + 3x0.20 Stainless Steel, incl. 10x Connectors & Sign
42726 | 400m VOSS.farming Electric Fence Polywire, 2x0.25 Cu + 2x0.25 StSt, Blue, Profiline
42728 | 1000m VOSS.farming Electric Fence Polywire, 3x0.25 Cu + 3x0.25 StSt, Blue, Profiline
42735 | 400m VOSS.farming Electric Fence Polywire, 3x0.4 HPC/Ultra, White-Green, Profiline
44501 | Electric Fence Polywire 250m, 3x0.16 STST, Yellow-Orange
44645 | VOSS.farming Fence Polywire 400m, 3x0.25 Copper + 3x0.20 STST White-Green
44800 | VOSS.farming Electric Fence Polywire 1000 m, 1x 0.25 Copper + 8x 0.2 STST, White-Red

Electric Fence Rope

42450 | Electric Fence Rope 400m 6mm, 3x0.25 Copper + 3x0.25 Stainless Steel, VOSS.farming, White/Red/Black
42600 | VOSS.farming Electric Fence Rope 200m, Ø 6mm, 6x0.25 HPC®, High Performance Conductor, White
42601 | VOSS.farming Electric Fence Rope 500m, Ø 6mm, 6x0.25 HPC®, High Performance Conductor, White
42602 | VOSS.farming Electric Fence Rope 200m, Ø 6mm, 6x0.25 HPC®, High Performance Conductor, White-Green
42604 | VOSS.farming Electric Fence Rope 200m, Ø 6mm, 6x0.25 HPC®, High Performance Conductor, White-Red
42604.3 | 3x VOSS.farming Electric Fence Rope 200m, Ø 6mm, 6x0.25 HPC®, White-Red, profiline
44160 | Electric Fence Rope 200m, 6mm, 7x0.20 Stainless Steel, White
44160.5.UK | 5x Rope 200m, 6mm, 7x0.20 STST, incl. 5 Connectors & Warning Sign
44611 | VOSS.farming Electric Fence Rope 150m 6mm, 3x0.20 Copper + 6x0.20 STST
44611.3.UK | 3x Rope 150m 6mm, 3x0.20 Copper + 6x0.20 STST incl. 5 Connectors
44614 | Electric Fence Rope 190m, 6mm, 6x0.20 Stainless Steel, White
44659 | Electric Fence Rope 500m 6mm, 3x0.30 Copper + 3x0.3 STST, White-Green
44659.2A | 2x Electric Fence Rope 500m 6mm, 3x 0.3 Cu+0.3 STST, incl. Connectors
44661 | Electric Fence Rope 200m 8mm, 4x0.30 Copper + 4x0.3 STST, White-Green
44676 | Electric Fence Rope 200m 6mm, 3x0.30 Copper + 3x0.3 STST, White-Green
44960 | VOSS.farming Electric Fence Rope, 500m, 5mm, 5x0.2 StSt + 1x0.25 Cu, White/Green, Expert Plus
45584 | VOSS.farming Electric Fence Rope, 400m, Orange/Brown, Profi Line

Note:

If the purchased product was defective at the time of transfer of risk, the buyer shall be entitled to the statutory claims for subsequent performance, withdrawal, reduction of the purchase price, compensation for damages or reimbursement of wasted costs in accordance with the Consumer Rights Act 2015 (CRA 2015). The legal rights of the consumer are not limited by the warranty. The warranty applies in addition to the statutory rights.

Name and address of the guarantor: VOSS GmbH & Co. KG, Ohrstedt-Bhf. Nord 5, 25885 Wester-Ohrstedt, Germany

Warranty period: the warranty period is stated in the article description. If a warranty case occurs during the warranty period, the warranty period is not extended.

Geographical coverage of the warranty: the warranty applies to all buyers based in the following countries: Germany, Austria, Denmark, Estonia, Belgium, Luxembourg, Czech Republic, Netherlands, France, Great Britain, Poland, Slovakia, Slovenia, Hungary, Finland, Sweden, Estonia, Latvia, Lithuania, Romania, Switzerland and Ireland.

Terms of the warranty:

- (1) The warranty refers to the UV resistance/mechanical properties of the product. Guaranteed is the resilience (elasticity, tension and breaking strength) of the PE monofilament threads in the conductor materials.
- (2) In case of a warranty claim, the purchased product will be repaired, replaced or the purchase price refunded at the discretion of the guarantor. Shipping costs will only be reimbursed by the guarantor if he has expressly confirmed this beforehand.
- (3) The warranty is only valid for the buyer and is not transferable.

Exclusion of warranty:

- (1) A colour change due to UV exposure is not included.
- (2) The warranty does not apply if the defect is due to improper use and/or failure to observe the installation instructions, operating instructions and/or maintenance instructions.
- (3) Furthermore, the warranty does not apply if the defect is caused by natural wear and tear, wear and tear dependent on use, overloading, wilful destruction, transport and accidental damage after receipt of the goods as well as repair and rectification attempts by the customer or third parties commissioned by him. Damage to the product caused by accessories that were not included in the delivery contents is also not covered.
- (4) The warranty does not apply to accessories that are included in the delivery contents of the product.

Enforcement of the warranty:

To enforce a warranty, the buyer must send a letter to the above address or an e-mail to shop@electric-fence.co.uk describing the case of warranty. The buyer must prove the warranty by means of the invoice or other appropriate documents (e.g. order confirmation), on the basis of which the buyer, the date of purchase and the purchased product can be identified.

V Manufacturer warranty

For other products the respective manufacturer offers a warranty.

VOSS.farming & VOSS.pet energisers

- 41205.UK | VOSS.pet fenci M03 Mains Energiser for Badgers, Raccoons, and other Small Animals
- 41210.UK | VOSS.pet fenci M05 Mains Energiser for Dogs, Cats, Badgers, Raccoons and other Small Animals
- 41215.UK | VOSS.pet fenci M09 Mains Energiser for Horse, Pony, Poultry, Dog, Cat and Wild Animal Fences
- 41250.UK | VOSS.farming "impuls V30" - Mains Energiser for Small Fields & Paddocks
- 41255.UK | VOSS.farming "impuls V50" - Mains Energiser , for Medium Length Fences
- 41260.UK | VOSS.farming "impuls V70" - Mains Energiser, Powerful All-Rounder
- 41265.UK | VOSS.farming "impuls V90" - Mains Energiser for Long Fences
- 41510.UK | VOSS.farming "Xtreme duo X110" - Extremely Powerful Mains/12V Electric Fence Energiser, 11J
- 41530.UK | VOSS.farming "Xtreme duo X150" - Extremely Powerful Mains/12V Electric Fence Energiser, 15J
- 41540.UK | VOSS.farming "Xtreme duo X200" - Extremely Powerful Mains/12V Electric Fence Energiser, 20J
- 41550.UK | VOSS.farming "Xtreme duo X110 RF" - Professional Mains/12V energiser, 11J
- 41565.UK | VOSS.farming® "Xtreme duo X200 RF" - Powerful Mains/12V Energiser, 20J
- 41310.UK | VOSS.farming "impuls duo DV40" - 12V/Mains Electric Fence Energiser, Medium-length Fences, Paddocks
- 41320.UK | VOSS.farming "impuls duo DV80" - 12V/Mains Electric Fence Energiser, Powerful All-Rounder
- 41330.UK | VOSS.farming "impuls duo DV120" - 12V/Mains Electric Fence Energiser, Long Fences
- 41340.UK | VOSS.farming "impuls duo DV160" - 12V/Mains Electric Fence Energiser
- 41420.UK | VOSS.farming "impuls duo DV40 RF" 12V/230V Electric Fence Energiser, Remote-Controlled, All-Rounder
- 41450.UK | VOSS.farming "impuls duo DV120 RF" 12V/230V Electric Fence Energiser, Remote-Controlled, Powerful

41460.UK I VOSS.farming "impuls duo DV160 RF" 12V/230V Electric Fence Energiser, Remote-Controlled, Max Power
41552.UK I Dual Power Energiser, 11J, VOSS.farming "Xtreme duo X110 RF"; 12V/Mains, Remote-Controlled
41567.UK I Dual Power Energiser, 20J, VOSS.farming "Xtreme duo X200 RF"; 12V/Mains, Remote-Controlled
41750.UK I Set: VOSS.farming Energiser + Fence Monitoring Device: Xtreme duo X110 RF + FM 20 WiFi
41751.UK I Set: VOSS.farming Energiser + Fence Monitoring Device: Xtreme duo X200 RF + FM 20 WiFi

Note:

If the purchased product was defective at the time of transfer of risk, the buyer shall be entitled to the statutory claims for subsequent performance, withdrawal, reduction of the purchase price, compensation for damages or reimbursement of wasted costs in accordance with the Consumer Rights Act 2015 (CRA 2015). The legal rights of the consumer are not limited by the warranty. The warranty applies in addition to the statutory rights.

Name and address of the guarantor: VNT electronics s.r.o., Dvorská 605, 56301 Lanškroun, Czech Republic

Warranty period: 3 years from the date of purchase. If a warranty case occurs during the warranty period, the warranty period is not extended.

Geographical coverage of the warranty: the warranty applies to all buyers based in the European Union, Switzerland and the United Kingdom.

Terms of the warranty:

(1) The warranty applies to products which show a defect due to manufacturing and/or material defects within the warranty period.

(2) In case of a warranty claim, the purchased product will be repaired, replaced or the purchase price refunded at the discretion of the guarantor. Shipping costs will only be reimbursed by the guarantor if he has expressly confirmed this beforehand.

(3) The warranty is only valid for the buyer and is not transferable.

Exclusion of warranty:

(1) The warranty does not apply if the defect is due to improper use and/or failure to observe the installation instructions, operating instructions and/or maintenance instructions.

(2) Furthermore, the warranty does not apply if the defect is caused by natural wear and tear, wear and tear dependent on use, overloading, overvoltage, lightning strike, wilful destruction, transport and accidental damage after receipt of the goods as well as repair and rectification attempts by the customer or third parties commissioned by him. Damage to the product caused by accessories that were not included in the delivery contents is also not covered.

(3) The warranty does not apply to accessories that are included in the delivery contents of the product.

Enforcement of the warranty:

To enforce a warranty, the buyer must send a letter to VOSS GmbH & Co. KG, Ohrstedt-Bhf. Nord 5, 25885 Wester-Ohrstedt, Germany or an e-mail to shop@electric-fence.co.uk describing the case of warranty. The buyer must prove the warranty by means of the invoice or other appropriate documents (e.g. order confirmation), on the basis of which the buyer, the date of purchase and the purchased product can be identified.

AKO Netting

29110 I Sheep Netting 50m x 90cm, AKO OviNet Premium, 14 Posts, 1 Spike, Orange, Electric Fence
29111 I Sheep Netting 50m x 90cm, AKO OviNet Premium, 14 Posts, 2 Spikes, Orange, Electric Fence
29112 I Sheep Netting 50m x 108cm, AKO OviNet Premium, 14 Posts, 2 Spikes, Orange, Electric Fence
29115 I Sheep Combo Netting 50m x 90cm, AKO TitanNet Premium, 14 Posts, 1 Spike, Blue-Orange, Electric Fence
29116 I Sheep Combo Netting 50m x 90cm, AKO TitanNet Premium, 14 Posts, 2 Spikes, Electric Fence
29117 I Sheep Combo Netting 50m x 108cm, AKO TitanNet Premium, 14 Posts, 2 Spikes, Electric Fence
29120 I Sheep Combo Netting 50m x 90cm, AKO TitanNet Premium Plus, 14 Posts, 2 Spikes, Electric Fence
29121 I Sheep Combo Netting 50m x 108cm, AKO TitanNet Premium Plus, 14 Posts, 2 Spikes, Electric Fence
30015 I Sheep Combo Netting 50m x 145cm, AKO TitanNet, 15 Posts, 2 Spikes, Blue-White Electric Fence
29572 I Poultry Netting 25m x 106cm, AKO PoultryNet Premium, 9 Posts, 2 Spikes, Green, Electrifiable
29574 I Poultry Netting 50m x 106cm, AKO PoultryNet Premium, 15 Posts, 2 Spikes, Electrifiable
29642 I Poultry Netting 25m x 106cm, AKO PoultryNet Premium, 8 Posts, 2 Spikes, Non-Electrifiable
29644 I Poultry Netting 50m x 106cm, AKO PoultryNet Premium, 15 Posts, 2 Spikes, Non-Electrifiable
30010 I Sheep Combo Netting 50m x 122cm, AKO TitanNet Premium Vario, 14 Posts, 2 Spikes, Positive/Negative

Note:

If the purchased product was defective at the time of transfer of risk, the buyer shall be entitled to the statutory claims for subsequent performance, withdrawal, reduction of the purchase price, compensation for damages or

reimbursement of wasted costs in accordance with the Consumer Rights Act 2015 (CRA 2015). The legal rights of the consumer are not limited by the warranty. The warranty applies in addition to the statutory rights.

Name and address of the guarantor: AKO-Agrartechnik GmbH & Co. KG, Karl-Maybach-Straße 4, 88239 Wangen im Allgäu, Germany

Warranty period: the warranty period is stated in the article description. If a warranty case occurs during the warranty period, the warranty period is not extended.

Geographical coverage of the warranty: the warranty applies to all buyers based in the following countries: Germany, Austria, Denmark, Estonia, Belgium, Luxembourg, Czech Republic, Netherlands, France, Great Britain, Poland, Slovakia, Slovenia, Hungary, Finland, Sweden, Estonia, Latvia, Lithuania, Romania, Switzerland and Ireland.

Terms of the warranty:

- (1) The warranty refers to the UV resistance/mechanical properties of the product. Guaranteed is the resilience (elasticity, tension and breaking strength) of the PE monofilament threads in the farmNET nets.
- (2) In case of a warranty claim, the purchased product will be repaired, replaced or the purchase price refunded at the discretion of the guarantor. Shipping costs will only be reimbursed by the guarantor if he has expressly confirmed this beforehand.
- (3) The warranty is only valid for the buyer and is not transferable.

Exclusion of warranty:

- (1) A colour change due to UV exposure is not included.
- (2) The warranty does not apply if the defect is due to improper use and/or failure to observe the installation instructions, operating instructions and/or maintenance instructions.
- (3) Furthermore, the warranty does not apply if the defect is caused by natural wear and tear, wear and tear dependent on use, overloading, wilful destruction, transport and accidental damage after receipt of the goods as well as repair and rectification attempts by the customer or third parties commissioned by him. Damage to the product caused by accessories that were not included in the delivery contents is also not covered.
- (4) The warranty does not apply to accessories that are included in the delivery contents of the product.

Enforcement of the warranty:

To enforce a warranty, the buyer must send a letter to the above address or an e-mail to shop@electric-fence.co.uk describing the case of warranty. The buyer must prove the warranty by means of the invoice or other appropriate documents (e.g. order confirmation), on the basis of which the buyer, the date of purchase and the purchased product can be identified.

If you have a complaint, please contact us!

Our customer service will be happy to help you.

Contact by email:

shop@electric-fence.co.uk

Or by telephone:

Order information

[Telephone: 01452 346 204 \(tel:01452346204\)](tel:01452346204)

Service times:

(Mon - Fri | 09:00 – 15:00)

Your VOSS Electric Fence team